

## A word from our CEO

*I would like to thank all staff across our homes for their ongoing commitment to our residents and families. We launched the Values Project to provide a platform to refocus on the role we all play in ensuring that our residents experience a good quality of life in our homes. Based on our launch and initial seminars the response has been so positive with a real sense of teamwork. I look forward to hearing about the exciting projects being launched over the coming months.*  
Paula

## Exciting times at Virtue

Our Values initiative launched on April 28<sup>th</sup> with our leadership team and all of our nursing homes have participated in training days since then to get on board! Meeting the teams at the seminars was fantastic and we were blown away by their enthusiasm about undertaking different projects based on the Values themes over the next 12 to 18 months. It is so encouraging to experience how our colleagues continue to commit to moving forward from the challenge of COVID-19, raise our heads again and really focus on compassionate care of our residents and their families. We know big things are hard to achieve but we can all contribute to making the very best of the love we feel for what we do. We came away from the seminar days with two key messages that everyone committed to throughout the initiative –

**“Do Small things with Great Love”!**

**“It’s the little things that matter”!**

### What are we trying to do?

Raise awareness about the value of each staff member in contributing to quality of care for our residents and quality of work life for ourselves as Health Care Workers.

### What do we want?

- To develop a sense of purpose by working towards quality of life and quality of work
- To bring people together to create a sense of team spirit
- To underpin efforts to support each other and residents
- To empower managers to lead quality development
- To provide opportunities for fun and to create friendships



Kai Leichsenring - Executive Director - European Centre for Social Welfare Policy and Research, Vienna.

What values are we going to work on?

1. Communication
2. Respect and Dignity & Privacy
3. Community and Partnership
4. Choice
5. Independence
6. Individuality
7. Rights



Person centered care



All senior management attended the Values Initiative launch facilitated by Tanya Grandon with guest speaker Kai Leichsenring-

The is a Group wide initiative with projects being conducted simultaneously in each of the homes - **Find out who is participating in your home !**

The projects will be designed, and implemented by the front line staff, they will be short, action-based, all-inclusive and will be supported by all levels of management within the Virtue Integrated Elder Care group.

The first projects on the theme of Communication will commence in June.

# Our Groups – our Projects



**“Daily Link”** Multidisciplinary, bringing family and residents into the process – **Signacare New Ross**



**“Stay connected”** communication daily and record this and upload to teams chat- **Signacare Killerig**



**“Signalinks”** e.g., going from nutrition assessment diet sheet-to likes/dislikes-disseminate to all relevant departments. - **Signacare Waterford**



**“Daily huddle”** a communication document disseminated to all. - **Signacare Bunclody**



**“Daily Bulletin”** inter departmental key message - **Wygram**



**“Understanding me”** residents magic words board and booklet - **Bridhaven**



**“R.e.s.p.e.c.t.”**- mnemonic  
Reflection/Enthusiasm/Sensitivity/  
Patience/Empathy/Communication/Team -  
**Fern Dean**



**“Connect group”** interdepartmental group  
meet with staff then residents, with Q-cards to  
aid communication  
– **The Four Ferns**



**“Everyone Counts.** The importance of  
getting to know each other. Create a  
newsletter –in which new residents  
and staff are introduced - **Moorehall  
Lodge Drogheda**



**“Delivered-** always say something-  
stop, think, go”- making sure to  
acknowledge everyone we meet and  
confirming messages are understood.  
**Moorehall Lodge Ardee**



**“Team awareness”**-self-  
reflection meetings, how can we  
contribute to improving  
communication. Develop action  
plans from these - **Altadore**

The very best of luck to all our project teams and to all of our staff everywhere in  
Virtue Integrated Elder Care.

**Reach up and reach out and let's do this together!**